A message from Consortium CEO, Paul Roberts OBE

Consortium remains focused on providing useful data on what is happening across the LGBT+ sector to ensure those providing vital services for vulnerable and marginalised LGBT+ people are not forgotten.

Existing evidence already shows that LGBT+ people and communities are disproportionately affected by key issues such as poor mental health or increased isolation. The current situation is only adding to the pressures that our Members are already supporting service users with.

This new information highlights how LGBT+ services are being effected and builds on our recently published report outlining the immediate organisational impact of Covid-19.

Our next stage is to bring data from across the sector together in one place on our website so members can use it to build their own case for support and other stakeholders have evidence to understand how to support LGBT+ organisations.

“We are adapting but our capacity is stretched meeting peoples different technology needs. We have seen a vast increase in demand for one to one support ”
- Consortium Member
### Covid-19 Impact: Income

#### Organisations facing imminent closures
- 12

#### Cancelled fundraising or community events
- 61%

#### Number of Groups Reporting a loss or reduction of income

<table>
<thead>
<tr>
<th>Loss or reduction of income</th>
<th>Now</th>
<th>1 - 2 months</th>
<th>2 - 6 months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loss or reduction of earned income</td>
<td>45</td>
<td>6</td>
<td>9</td>
</tr>
<tr>
<td>Loss or reduction of donations</td>
<td>45</td>
<td>5</td>
<td>12</td>
</tr>
<tr>
<td>Loss or reduction of contract funding</td>
<td>14</td>
<td>5</td>
<td>12</td>
</tr>
<tr>
<td>Loss or reduction of grant funding</td>
<td>27</td>
<td>7</td>
<td>18</td>
</tr>
</tbody>
</table>

25% of respondents report an immediate loss or reduction in grant funding and a further 23% forecast a loss or reduction over the next 6 months.

“We don't have the financial security to further increase the capacity of the team - so we risk losing both volunteers and failing to meet the needs of those most in need as a result.” - Consortium Member

40% of respondents report an immediate loss or reduction in donations and a further 15% forecast a loss or reduction over the next 6 months.
Covid-19 Impact: Demand

46% Organisations report an increased demand

37% Organisations report a decreased demand

Groups Reporting Areas of Increased Need

- Increased Isolation
- General health and wellbeing
- Decreased Mental Wellbeing
- Not feeling safe
- Access to medication/healthcare
- Financial Concerns
- Domestic Abuse
- Employment Support

27% of the LGBT+ Organisations reporting an increase in demand are Mental Health Organisations, followed closely by LGBT+ Youth Organisations (23%)

* 37% of respondents reported a decrease in demand citing a lack of access to Wi-Fi or a safe space from which to access digital support as some of the reasons.

“Some people have told us that they are self-isolating with unsupportive people or are not out at home and so don't have the privacy to make contact with us.” - Consortium Member
**Covid-19 Impact: Access & Support**

- **14%** Organisations have furloughed staff
- **61%** Organisations are unsure of Government support

### LGBT+ Organisations
- **Canceling Events**
  - **68** Now
  - **15** 1-2 Months
  - **10** 2-6 months
- **Reducing Services**
  - **46** Now
  - **6** 1-2 Months
  - **14** 2-6 months

**20%** of respondents report an immediate loss or reduction of volunteers and a further **20%** forecast a loss or reduction of volunteers over the next 6 months.

“Money coming into the sector is welcomed but … much of the headline figure seems to be already pre-allocated, or will be given to a pre-determined range of organisations for specific purposes, so will not reach frontline LGBT services.” - Consortium Member

**83%** of respondents have been unable to make use of any of the Government’s support schemes.
Moving to Digital Services

56% Organisations have moved services online
10% Organisations have been unable to move online

Barriers and concerns around digital service delivery
- Security/Safeguarding...
- Resistance from service users
- Difficult to run our work...
- Lack of software/equipment
- Lack of knowledge or skills
- Resistance from staff/trustees

“Lack of finance to support the systems required for remote working e.g. mobiles (we are reliant on staff using personal phones), lap tops for... digital system support allowing for accessing, sharing and storing information and any digital meeting support” - Consortium Member

56% of respondents reported that they have been able to move some or all of their service delivery or support online.

“There is a lack of equipment, our team don't have work computers, internet or headsets etc and the young people we work with don't always have equipment to access things” - Consortium Member
Looking Ahead

LGBT+ Evidence

Consortium will continue gathering evidence that demonstrates the need of the LGBT+ sector so Members can use this when building their own case for support.

LGBT+ Support

Consortium will continue to offer support and ensure that LGBT+ organisations and the communities they serve have their voices heard and their needs met.

“It is difficult to reach the most vulnerable in our community and we are currently looking at other ways to reach out but it’s difficult due to limited funding and capacity.” - Consortium Member

“As a small organisation, furloughing can help in reducing the loss of community fundraising but with the loss of staff comes a decrease in outputs and this increases the risk of people not donating in the future.” - Consortium Member